

Verizon Innovative Learning School directed by Digital Promise:

F.A.Q.

What happens if the tablet is damaged? Is there insurance to cover the repair or replacement?

Do we have to keep the case provided by Verizon on the tablet?

What happens if the tablet is not working?

What apps will students have access to?

Who do we contact if we have technical issues at home?

Will students and parents have access to a calendar at home?

Will my student have email?

What happens if students forget their tablet at home?

What happens if students bring their tablet to school uncharged?

Will students still have access to text books?

How will students use their tablet in class?

How will students be monitored on their device?

What are the *Technology Use Guidelines* for students in the district?

1) What happens if the tablet is damaged? Is there insurance to cover the repair or replacement?

Students are responsible for the Samsung device assigned to them. All tablet devices are checked out to individual students and tracked using the district Destiny program through the library system. Parents and students may access Destiny online to view their student account information. There will not be insurance provided by the district, however there are district resources to repair and replace devices for accidental incidents, or unintentional damage, however students must be responsible and accountable for the use and care of their device. All devices that are misplaced or show excessive wear or damage may be charged to the pupil. All students will be required to return their device at the end of each school year for updates and maintenance. Returning students will be issued their device back at a scheduled distribution time in the beginning of each school year.

2) Do we have to keep the case provided by Verizon on the tablet?

Yes, all students are required to keep the case provided on the device. These cases were designed and purchased by Verizon to help protect the device for daily use in the classroom and home throughout the school year.

3) What happens if the tablet is not working?

Each Verizon Innovative Learning School has a student technology team to help and assist other students with tablet functions at school. If a tablet is not working, students should follow school procedures to borrow or trade their device in for a time period that is required to repair or replace their device.

4) What apps will students have access to?

All student devices are managed by the Airwatch mobile device management system. All applications used on student devices are chosen by classroom teachers and vetted through a school process to determine their instructional value and data security policies. Applications are pushed out to student devices using the mobile management program monitored by school technology teams and school administration. Students will follow school procedures for adding and deleting applications through the mobile device management system.

5) Who do we contact if we have technical issues at home?

As part of the project, student technology teams will coordinate with the District Technology Department to post answers to Frequently Asked Questions (FAQ) and other troubleshooting resources to help students with technical issues at home.

6) Will students and parents have access to a calendar at home?

All parents and students in the district have access to our Schoolwires web service for school communication and calendars. Parents and students will have login access to view their school calendars, as well as individual teacher daily assignments and websites.

7) Will my student have email?

Please Note: As per the Middle School Handbook, all students will have an email account with Microsoft 365 and Google that is part of our district filtering system. As part of our in-district communication between students and teachers, students will have an email account that will only permit messages to be sent to teachers and students within the district and to access Microsoft 365 applications. Students using their email or cloud-based accounts, such as Google or Microsoft 365, are expected to behave appropriately and comply with the Middle School Handbook and the Network, Computer, Electronic Information Systems and Intent Usage Policy Code No. 1001.30.

8) What happens if students forget their tablet at home?

Students are required to have their device at school every day, charged and ready to use instructionally in the classroom. If a student forgets their device (SEE SCHOOL Procedure)

9) What happens if students bring their tablet to school uncharged?

This is an in building issue and how it is dealt with varies based on frequency of not being prepared like other management issues of not bringing materials to class.

10) Will students still have access to text books?

Yes, students will have access to text books and other instructional materials based on the needs of the student and the learning outcomes. The new tablet provided by Verizon is another innovative tool to enhance learning and provide access to additional educational materials in and outside of the school environment.

11) How will students use their tablet in class?

Students and staff will use their tablets to enhance their learning opportunities in the classroom. Teachers will have access to real-time student work to provide direct,

immediate feedback to guide and facilitate learning. Students will be able to access additional resources, as well as collaborate with other students to create and solve problems in real-life learning. All students are expected to follow the guidelines and policies expressed in the handbook and the district's **NETWORK, COMPUTER AND ELECTRONIC INFORMATION SYSTEMS [Policy 1001.3](#)**, which can be found under policies on the West Ada School District website.

12) How will students be monitored on their device?

Student use of mobile devices is monitored in two ways. First the District has installed Mobile Device Management (MDM) software. MDM software will allow the District staff to monitor, manage and secure mobile devices. West Ada is using the Airwatch MDM software to install and manage District wireless settings, make applications available for download, enable or disable specific device settings, and enforce District filtering policies.

Secondly, all access to the Internet either from the District wireless network or through the mobile device LTE cellular connection is routed through the District Internet content filter. The Internet can bring a wealth of educational material to the classroom, but may also contain material that is objectionable. It is our experience and belief that the Internet can provide access to a vast array of education resources, but may also contain objectionable material. For this reason, the West Ada School District complies with all aspects of the Child Internet Protection Act (CIPA), and filters web sites believed to be inappropriate. Parents and guardians should be aware that no filtering system is perfect. The District cannot and does not represent that inappropriate or objectionable material can be completely filtered. Please consider this when permitting your child to access the mobile device.

13) What are the *Technology Use Guidelines* for students in the district?

The *Technology Use Guidelines* begin on page 22 of the Middle School Handbook. Our district policies regarding technology are: Policy 1001.30 and the Student Handbook. Listed below are guidelines that outline responsible use.

I will:

- Keep private information private. (My password and identity are mine and not to be shared.)
- Treat others with respect, both online and offline.
- Report anyone who tries to use technology or the Internet to hurt or harass me to a teacher or other adult.
- Have appropriate conversations in all my interactions with others.
- Tell adults when someone makes me uncomfortable.
- Strive to be a responsible digital citizen.
- Encourage others to be good digital citizens.
- Use technology for school-related purposes.
- Credit my sources when I am using other people's information, images or other material.

- Respect the work of other students and not try to copy, damage, or delete their work.
- Follow District policies, rules, and regulations.
- Take care of District technology equipment.

I will not:

- Read another student's private communications without permission.
- Use improper language or pictures.
- Use communication tools to spread lies about others.
- Pretend to be someone else online.
- Give out my full name, password, address or any other personal information to someone I don't know
- Give out the full names and addresses of others.
- Send e-mail to anyone who asks me not to.
- Look for, read, view, or copy inappropriate pictures or information.
- Load my own software on the District network to use at school, unless I have received permission.
- Try to get access to or make technology or the network do things not approved by my school and the District.
- Seek out or share passwords of others.

I understand:

- That sometimes my computer work may be lost and I should be careful to back up important work.
- That some things I read on the Internet may not be true.
- That the computers and network belong to the District and that using them is a privilege, not a right.
- That the computers, network, and printers may not work every day.
That it is my responsibility to make sure that any devices I use on the District network are approved.
- That the things that I do using a school computer or network are not private and that my teachers and District staff may review my work and activities at any time.
- That it is my responsibility to read and abide by the terms and conditions of Board Policy.

Consequences for misuse:

- I might not be allowed to use the computers or the District network if I break these rules.
- I may be suspended or expelled from school if I act irresponsibly.